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Hope LoanPort  
**Coalition for Excellence in Homeownership Education (CXHE)**  
**New York State**  
**September 24, 2012**

*Hope LoanPort® is a neutral, national, nonprofit, e-commerce platform bringing efficiency, consistency & transparency to the processing of foreclosure alternatives.*

Mediation Portal: Processing and tracking system for homeowners seeking mediation as a means of exploring foreclosure alternatives

- Sponsored by Ally/GMAC and the State of Maryland
- Tracks critical milestones in the mediation process
- Secure storage and transfer of electronic documents

[www.homeownerconnect.org](http://www.homeownerconnect.org)

A neutral, free Consumer Direct Portal for at-risk homeowners to engage in the foreclosure alternative process

- Local Resources: Site provides all visitors with connection to MortgageKeeper local resources to assist borrowers with their finances
- Counselor Support: Borrowers can begin to work with local Hope LoanPort registered non-profit counselors
- Self Engagement: Borrowers can begin the process directly, knowing they can hand-off their package to a credit counselor at any time



December 2012	October 2012
Approximately 700 non-profit counseling agencies registered with Hope LoanPort	<b>Nearly 4,000 total counseling agencies, with addition of approximately 3,000 agencies of attorney's and 3<sup>rd</sup> parties representing homeowners</b>
13 Servicers	<b>17 Servicers</b>
Counselor Portal	<b>Counselor Portal</b>
	<b>Servicer Portal</b>
	<b>Mediation Portal</b>
	<b>Consumer Direct Portal</b>

2012 has been a significant year of growth for Hope LoanPort, and building on this growing infrastructure will continue in 2013 as we continue to be the technology solution for foreclosure alternatives.

- On October 1, 2012, four(4) Additional Servicers will “Go-Live” (raising the total to 17)
- Continued build-out of Short Sale functionality
- More homeowner outreach through the Homeowner Connect consumer portal
- Spread of Mediation Portal through increased state and servicer involvement